

Actions from North Area Panel meeting 9th June

Outstanding actions carried forward

REF + date first raised	Action History and last Update	Who	Response including what is completed & outstanding	Is action Completed/ Outstanding	Date action completed or planned?
ONA1	Regarding resident question N2.3 – Mikila Beck to share the list of which blocks/areas of houses have had gutter clearance done and the schedule for the rest of them with Resident Associations	Mikila Beck	We are working with our Performance and Improvement team to publish gutter clear programmes on our website. Residents can also find out when their home is due to be cleared by contacting our Helpdesk on 01273 294 409 or emailing repairs.helpdesk@brighton-hove.gov.uk. Update: 27/7/26 Working with Digital Innovation team, we have provided the details of the programme and they are currently trying to format them in a way that can be published on the website.	Ongoing	Sept 2026
ONA2	Regarding resident question N3.1 – Mikila Beck to follow up with gas contractors about heavy handed nature of letters being sent out.	Stephan Scheiner	Copies of the letters have been obtained and will be reviewed by our newly appointed Head of Housing Safety & Regulatory Compliance. The safety of our residents is a key priority for Housing, and gas safety is a critical part of this. We are mindful that the tone of correspondence is important, and we encourage any residents who are experiencing difficulties in providing access to contact us to explain their circumstances. We are committed to working with and supporting residents to ensure their own safety and that of their neighbours.	Ongoing	August 2026

Actions from last meeting

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NA1	Mikila Beck to get the Residents' Associations mailing list from Community Engagement and send out the gutter clearance schedule.	Sam Crick	Updated programme emailed to all Area Panel attendees with email addresses on contact list.	Complete	31/7/26
NA2	Mikila Beck to remind gardening operatives not to park in disabled parking bays.	Mikila Beck	Kay Atherton – Project Manager overseeing gardening has met with the gardeners to remind them about parking responsibly and legally. She has also emailed colleagues concerned to confirm their discussion.	Complete	10th June 2026
NA3	Harry Williams/Martin Reid to share the minutes of this meeting with Parking Services and request a site visit to Hollingdean to review issues caused by the new parking scheme.	Harry Williams/ Martin Reid	Parking Services have been contacted and advised of concerns raised by Tenant Resident Association representatives at the North Housing Area Panel relating to the residential parking scheme in Hollingdean. Parking services have been asked whether they are aware of the referenced meeting with residents and whether they are available for a further site visit.	Ongoing	
NA4	David Young to look into waste and recycling collection issues at Sylvan Hall, including the twice-weekly collections not taking place as stated on the website, and missed food collections caused by a build-up of uncollected glass recycling.	David Young	Recycling collections are currently taking place twice weekly, on Tuesdays and Fridays. Additional recycling capacity has been provided at The Cedars and Hazelbank. Collection crews have reported that there is very little recycling to collect on Fridays. We would welcome residents' views on whether the second weekly	Complete	July 2026

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			collection remains necessary now that the additional capacity is in place. Food waste collections are scheduled for Mondays. We are not currently aware of any recent missed food waste collections. If residents have experienced any missed collections, please let us know so that these can be investigated. Glass collections take place on Thursdays. Collection crews have advised that access can sometimes be affected by vehicles parked on the double yellow lines on Bromley Road, which prevents them from turning safely. We are reviewing this issue and considering what measures may help improve access for the collection vehicles.		
NA5	David Young to look at inconsistencies and incorrect information about collections being displayed on the website.	David Young	The website is currently displaying the correct status based on the information available to us. If residents are seeing different information or believe any details are inaccurate, please let us know so that we can investigate and make any necessary updates.	Complete	July 2026
NA6	Martin Reid to send details of the Preventative Maintenance Programme out to Residents' Associations.	Martin Reid	The five-year programme of planned works has been circulated to Area Panels. Preventative repair programmes are currently being finalised and will include drainage surveys and associated repairs, water mains replacements, and electrical mains replacements. Further details will be shared once these programmes have been confirmed and approved.	Ongoing	

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NA7	Michael Raywood to check that Neighbourhood Officers have been in touch with PCSOs and Residents' Associations at Highcroft Lodge and Bates Estate.	Michael Raywood	Tenants reps were first emailed on 12 June, following Area Panel this was resent on 9 July. The email came from Janice Hare.	Complete	12 June and 9 July 2026
NA8	Harry Williams/Community Engagement to collate and distribute a list of panels where the council is seeking tenant engagement.	Harry Williams/Community Engagement	We will provide the current list of areas we are seeking resident feedback on at the North Area Panel	Ongoing	
NA9	Harry Williams to send details of how residents can contribute to the Supported Housing Strategy.	Harry Williams	We are developing a new Supported Housing Strategy to help shape the future of supported housing in Brighton & Hove. The strategy is being informed by a review of current services, existing and future housing needs, and feedback from residents, providers and partner organisations. We expect to publish a draft strategy for public consultation in late 2026, giving residents and stakeholders an opportunity to comment before a final version is considered by councillors in March 2027. We will share information on how to take part in the public consultation with Area Panels closer to the time.		

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